



Updates to Digital Outreach

New Field to Indicate if Individual Has Accessed Portal

New fields for **Case Notification Acknowledged?** and **Contact Notification Acknowledged?** have been added to case patient and contact monitoring events (MEs), respectively, under *Text Communication Info*. They will be set to “Yes” if the individual has successfully clicked the **Next** button (found at the bottom of the first page of their contact or case patient portal) to proceed.

Text Communication Info	
Send Notification	<input checked="" type="checkbox"/> Yes
Most Recent Text Notification Status	---
Most Recent Notification Status	---
Date	
Contact Notification Acknowledged?	Yes

Improvements to Case Patient Portal

1. If a case patient who is out of state submits contacts through the case patient portal, the **State** field on any MEs created from these contacts will now automatically be set to the case patient’s state of residence. *This is a correction to a previous bug that resulted in these MEs being labeled incorrectly.*
2. Case patients using the portal will now only be able to provide a symptom onset date that is within the past 4 weeks and is not in the future.

1

Created On ↑	First Name
3/3/2022 4:28 PM	jackie Mar3

JM jackie Mar3 Young retest17c - Unsaved
Monitoring Event · MDA Form ▾

Monitoring Event Assessments All Activities Referrals System Inform

City	---
State	* MO - Missouri

2

dhhs-covid19-ccto-uat-po.powerappsportals.us

The date your symptoms started must be within the past 4 weeks.

OK

ptoms began on (MM/DD/YYYY): *

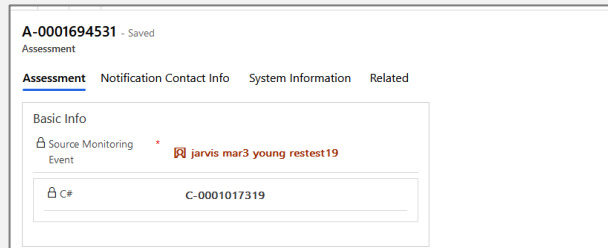
COVID-19 Community Team Outreach Tool

3/8/2022 System Updates



Improvements to Displaying Contact Notification Assessments Within CCTO

The CCTO fields and pages shown in notification assessments have been simplified to hide non-functional options. *When you review a notification assessment, click **Notification Contact Info** to review the contact's submitted responses. Notification assessments are created automatically by the system when a contact is sent a text/email notification; they should not be created by staff.*



A-0001694531 - Saved
Assessment

Assessment Notification Contact Info System Information Related

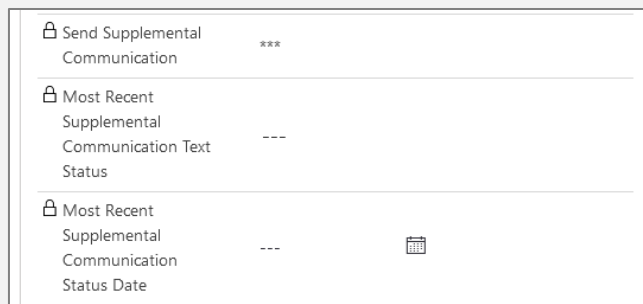
Basic Info

Source Monitoring Event jarvis mar3 young retest19

C# C-0001017319

Updates to Text Notification Field Titles

To reflect the multiple uses of CCTO text messages, fields in the *Text Communication Info* box been renamed from **Vaccine or mAb Communication** to **Supplemental Communication**. *Sending supplemental texts is an admin task that is not available to regular users; however, all users can reference these fields to understand if an individual has received one of these texts.*



Send Supplemental Communication ***

Most Recent Supplemental Communication Text Status ---

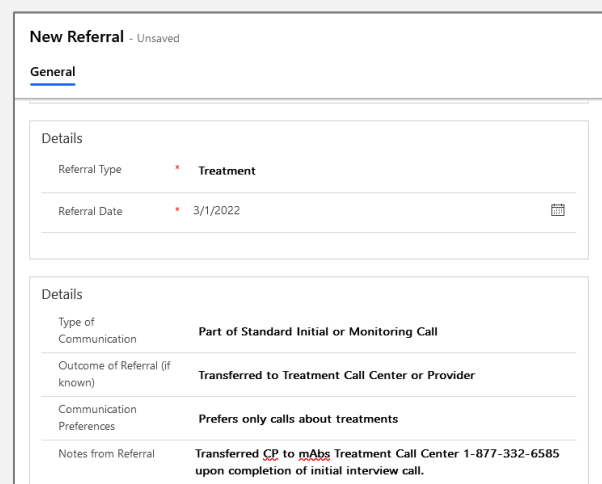
Most Recent Supplemental Communication Status Date ---

Updates to Referrals

New Referral Type for Treatment Referrals

A new **Referral Type** has been added for **“Treatment”** to document referrals for information on COVID-19 treatment. Please remember that you should not provide medical advice or recommend a course of treatment as a CI or CT; your role is only to provide resources and information.

Please see the [Referrals Job Aid](#) for full screenshots and information on documenting this type of referral.



New Referral - Unsaved

General

Details

Referral Type * Treatment

Referral Date * 3/1/2022

Details

Type of Communication Part of Standard Initial or Monitoring Call

Outcome of Referral (if known) Transferred to Treatment Call Center or Provider

Communication Preferences Prefers only calls about treatments

Notes from Referral Transferred CP to mAbs Treatment Call Center 1-877-332-6585 upon completion of initial interview call.



Other Updates to Monitoring Events (MEs)

Revisions to Final Monitoring Outcomes (FMOs)

A new FMO for **“Not Monitored Due to Quarantine Exemption”** has been created, and this FMO will replace both **“Fully Vaccinated – Monitoring Not Needed”** and **“Past COVID Diagnosis – Monitoring Not Needed.”** *These FMOs are no longer available for selection, and any record that was previously set to one of these FMOs is now set to “Not Monitored Due to Quarantine Exemption.”* Please see the [full job aid](#) for details.

Monitoring Details	
Enable Digital Monitoring	No
Monitoring Status	Monitoring Ended
Monitoring End Date	2/28/2022
Final Monitoring Outcome	Not Monitored due to Quarantine Exempti

Institution Dropdown Now Displays County

Each option with the **Institution Name** dropdown will now conclude with a hyphen and the name of the institution’s county. This has been done for clarity and to allow for multiple schools with the same name across different counties to be used within CCTO. As a result of this update, it is now possible to import records with school names that are used across multiple counties.

Institution Name	<input type="text" value="*grace*"/>
Institution Search Instructions	Schools
	Grace Academy - Rowan Rowan
	Grace Academy - Union Union
Other Institution	

Calculated Age Field No Longer Rounded Up

The **Calculated Age** field will now display the individual’s true age as of the day and month of the event’s creation and will no longer round up based on year. *This corrects an issue discovered in the system in which the **Calculated Age** field was incorrectly rounding up in some instances.*

Date of Birth (DOB)	* 4/1/2000
Calculated Age at time of event	21

Example as of 3/8/2022



Misc. Updates & Bug Fixes

Correction to Monitoring End Date Calculation

A previous bug caused the **Monitoring End Date** field to incorrectly calculate for 9 days after **Last Date of Exposure** when LDE was today's date. This has been corrected so that **Monitoring End Date** will now always calculate as 10 days after LDE.

Last Date of Exposure *	3/7/2022	
to Source Patient #1		

Monitoring End Date	3/17/2022	
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Continued Data Cleaning with Person Functionality

Thank you for your continued patience and cooperation as we work to integrate all the records in the production system into the new person functionality! The following updates have been incorporated as of this sprint:

- We have identified a resolution to a previous issue that prevented records using phone numbers with non-standard formats from matching with records that had correctly formatted phone numbers. This fix will involve cleaning past data in the system to correct valid phone numbers that were entered in non-standard formats and will take place throughout this week.
- The full cleaning of the Person Table is expected to begin later this week. This will delete all the person records in the system and then re-create and correctly match the new person records. This process will take place over several months and is not expected to impact regular usage of CCTO.

The items listed above as in progress will ensure that each monitoring event has a person record associated with it; however, until this work is complete, please continue to rely on the Monitoring Events Tab (and not the People Tab) for searching needs.